

For Immediate Release
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Mason PUD 1 Takes Home Three Excellence in Communications Awards from AWWA

TACOMA, WA- At the American Water Works Association’s Pacific Northwest Section Conference last week, Mason County PUD No. 1 was honored with three of the Association’s “Excellence in Communications” awards. The honor was bestowed in the categories of digital, print, and strategic communications for the District’s social media platform, *The Connector* newsletter, and strategic work plan.



At the conference, PUD 1’s director of business services, Kristin Masteller, gave a presentation on the District’s communications efforts. Masteller thanked her coworkers for all of their assistance in developing materials and messaging for customers. “Our employees are our best communication assets and we should be leveraging those resources every chance we get by keeping everyone informed of what is going on and helping them communicate our plan and message to our ratepayers”, she said. “Our linemen take photos of outages and field work. Our customer service representatives relay talking points over the phone and face to face with the public. We all pitch in. I especially want to thank Brandy Milroy for her assistance in developing our water communications for which we are being honored this afternoon.”

(Pictured above, Kristin Masteller (left) & Brandy Milroy)

The Pacific Northwest Section of the American Water Works Association was founded in 1927 and provides leadership to drinking water professionals in Idaho, Oregon, and Washington. PNWS is governed by its 3,000 members and its programs are carried out by hundreds of member volunteers, assisted by staff located in Vancouver, Washington.

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Incorporated in 1934, Mason County PUD No. 1 was the first public utility district formed in Washington State. PUD 1 provides non-for-profit water, sewer and electric services to approximately 7,200 customers in both Mason and Jefferson counties. The District’s mission is to provide customers with safe, reliable and valued utility services.

For more information, contact:



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