



Message Regarding May Bill Estimates

Dear Customers,

Due to an error with our meter reading equipment, we lost our meter readings for the month of April, which were scheduled to be sent out on May 26th bills.

We instead had to base our May 26th billing on estimated power usage. The power usage from the actual meter read at the end of May will be used for the upcoming June bill and we will reverse the estimated amount. This will "true up" the usage for the two-month period.

For customers whose bills seem higher than expected, we know that the higher estimated bill can place a strain on finances so you can choose what you'd like to do for this bill. You can pay the same amount as your previous month's bill dated 5/26 and when the 6/26 bill comes up pay the full amount at that time; you can pay just the monthly fee; or you can wait and just pay the corrected amount in June. Whichever is easiest for you. We are not charging any late fees on these statements.

The billing statements with corrected reads will be sent out on June 26th. We also encourage customers to reach out to us if they need extra time to pay the June 26th bill.

We apologize for the inconvenience. Please call Customer Service at (360) 877-5249 if you have any questions.

Thank you!

PUD 1 Customer Service